

11.2 Appendix 2 – Quality Policy

11.2.1 Purpose

This policy defines Affinity's commitment to delivering quality products and services

11.2.2 Scope

This Policy applies to all operations of Affinity

11.2.3 Policy

Affinity is committed to:

- i. Delivering products and services that meet or exceed customers' requirements and expectations.
- ii. Complying with applicable legislation, relevant regulatory, customer and industry standards and contractual quality requirements.
- iii. Implementing opportunities to improve processes through audits and lessons learned.
- iv. Providing a risk and opportunity-based approach to achieve business objectives.

Affinity's Senior Management takes the necessary steps to empower employees to organise, define, plan, execute, control and verify the quality of their work in accordance with customer requirements and the Affinity Integrated Management System. Employees are expected to take actions to identify, correct and prevent nonconformity.

Affinity's Integrated Management System provides the framework for setting and reviewing quality objectives and targets, communicates the implementation, assessment and improvement of this system, and will be used consistently across all Affinity's operations. Affinity will implement an Integrated Management System that is following the International standards of ISO: 9001, for Quality. It will incorporate the systems and processes to meet civil and military air safety regulatory requirements.

The Affinity Senior Management and its process owners continually review, analyse, evaluate, and improve the effectiveness of Affinity's Integrated Management System so that Affinity meets and exceeds its business objectives and customers' needs.

This Policy is reviewed periodically for its continued relevance to Affinity's business.

This Policy is to be communicated and made available to persons working for and on behalf of Affinity.

Approved By:



Iain Chalmers
Managing Director
27th Nov 2019